

Hearing Aid Compatibility - Follow-up Survey 2014

Hearing Aid Compatibility Survey

In 2003 the Federal Communications Commission (FCC) adopted rules to make cell phones compatible with hearing aids and cochlear implants.

We are asking people who use hearing aids or cochlear implants to participate in this survey in order to understand how well their cellphones work with their hearing technology.

This survey can be completed by an assistant or caregiver for you if you are unable to complete it directly.

Your personal information will not be sold or used in any way other than for research related to this survey. Your personal data will be kept strictly confidential.

DRAWING FOR \$50 AMAZON GIFT CERTIFICATES

All participants in this Hearing Aid Compatibility Survey will be entered into a drawing for the chance to win one of four \$50 Amazon gift certificates. Participation in the survey is not required to enter the drawing. Just provide your contact information at the end of the survey for your chance to win.

ABOUT US

This survey is being conducted by the Rehabilitation Engineering Research Center for Wireless Technologies (Wireless RERC), which is funded by a 5-year grant from the U.S. Department of Education's National Institute on Disability and Rehabilitation Research (grant number H133E110002). For more information about the Wireless RERC, please visit us on the Internet at: www.wirelessrerc.org.

If you have questions or need help with this survey, please contact:

John Morris

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1. What kind of hearing technology do you use?

- Behind the ear aids
- In the ear aids
- Bone anchored hearing aids
- Cochlear implant
- None
- Other (please specify)

2. Do you currently use a cell phone?

- Yes
- No (If no, please skip to question 18.)

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3. Can you use your current cell phone while using your hearing aid, cochlear implant, or other hearing technology?

- Yes
- No
- Not sure
- Not applicable

4. What, if any, assistive technology do you use to make your cell phone hearing aid compatible?

- Neck loop
- Amplifier
- Bluetooth
- Telecoil
- Other (please specify)

5. Overall, how satisfied are you with your cell phone? (clarity is good, you can hear and understand the person on the other end; volume is loud enough, etc)

- Very satisfied
- Satisfied
- About average
- Dissatisfied
- Very dissatisfied

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6. How satisfied are you with the following aspects of your cellphone?

	Very dissatisfied	Dissatisfied	About average	Satisfied	Very satisfied
Signal quality (easy to make and receive calls over the network; few dropped calls)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sound quality of the device (sound is clear)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volume control (easy to set; and loud enough)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amount of interference with your hearing aid or cochlear implant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to connect to other technology you use (neck loop, Bluetooth headset)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sound of the ringtones and other alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>				

7. Please describe any interference you experience between your cellphone and hearing aid or cochlear implant?

- No interference
- A little interference, but only occasionally
- A little interference, most of the time
- A lot of interference, but only occasionally
- A lot of interference, most of the time

8. What if anything would you change to your cellphone to make it work better for you?

9. When was the last time you changed cell phones?

- 12 months ago or less
- More than 1 year ago, but less than 2 years ago
- More than 2 years ago, but less than 3 years ago
- More than 3 years ago, but less than 4 years ago
- More than 4 years ago

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10. Why did you change cell phones?

Part 2. About you

Instructions: Please select the answer that best describes you.

11. What is your gender?

- Male
- Female

12. What is your age?

13. What is your race and ethnic background? (Check all that apply)

- Asian/Pacific Islander
- Black/African American
- Hispanic/Latino
- Native American
- White/Caucasian
- Other (please specify)

14. To be eligible for the drawing for one of four \$50 gift cards, please fill in the following contact information.

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Street Number and Name:	<input type="text"/>
Apartment or Unit Number:	<input type="text"/>
City/Town:	<input type="text"/>
State/Province:	<input type="text"/>
ZIP/Postal Code:	<input type="text"/>
Country:	<input type="text"/>
Email Address:	<input type="text"/>